



CAMP VERDE COMMUNITY LIBRARY

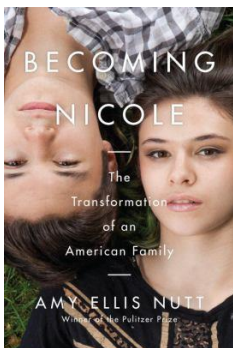
130 Black Bridge Road Camp Verde AZ 86322 | 928-554-8380

MEMORANDUM

TO: Russ Martin, Town Manager
FROM: Kathy Hellman, Library Director
SUBJECT: Monthly Report May 2021
DATE: 6/7/2021
CC: Department Heads, Town Council

Report from the Library Director: Returning to full open hours has required adjustment from staff and volunteers and all have come through beautifully. Every full and part time team member is working at least one evening per week with the goal of having a minimum of one fulltime staff member on site during all open hours. Evenings have been quiet in the library during the month of May, but I don't expect that to last. As summer gets into full swing and more people realize we are open late, traffic will pick up. Plus, being open until 8:00p Monday – Thursday helps benefit the adult learners in the community seeking continuing education services through CVARP. Lastly, we are pleased to welcome Lisa Carnevale to the Library Team as part-time Library Clerk at the PC Helpdesk. Lisa comes to us with wonderful customer service skills, PC and software familiarity, and experience working with volunteers.

Report from Adult Services: The Verde Library Group, primarily Camp Verde Community Library, Cottonwood Public Library, and Sedona Public Library, has worked on several programs/events in the past couple of years. One ongoing program is a virtual Book Club. In June the Verde Library Group hosts a book discussion on



[Becoming Nicole: the transformation of an American Family](#) by Amy Ellis Nutt. This inspiring true story offers rich terrain for learning and discussion. The book tells the story of a transgender girl, her identical twin brother, and an ordinary American family's extraordinary journey to understand, nurture, and celebrate the uniqueness in us all. From, Amy Ellis Nutt, Pulitzer Prize-winning science reporter for The Washington Post. Even if you read half the book or none of it, you are welcome to [join by Zoom](#) for the book discussion on Tuesday, June 22nd at 10:00 am.

Report from the PC Helpdesk: May, my first month as fulltime Library Specialist at the PC Helpdesk has been a whirlwind. One rewarding part is the patron enthusiasm for the Wednesdays with Wendy 1-to-1 Tech Help. Thanks to volunteer, Kevin K watching the desk for me, I helped more people get access to library services. The patrons that bring their devices in for assistance oftentimes do not realize the magnitude of free resources available in our system both in Libby/Overdrive and on our website. A couple of months ago I took a short webinar on the resume builder part of Peterson's Career Prep, one recently added resource. This week I actually got to share what I learned with a

patron who was creating a resume. This is what makes my job worth coming to work every day, the "aha moments" that happen!

Report from the Children's Library: Activity continued to increase throughout the month of May as more families visited the Children's area. Both programs with Head Start were successful and the children made a Mother's Day gift, a pot holder with the child's hand imprint on it to remind parents how little they were as their children grow up. The children got to hear our Town Facilities staff, Ezra and Victor, talk about the watering system to the garden that was built outside of the Children's patio. The following week the children helped plant flowers and get their hands in the dirt which they gladly enjoyed. They also got to see and touch earth worms and that was a lot of fun! Bird feeders were placed hung in the trees to attract birds which are beginning to

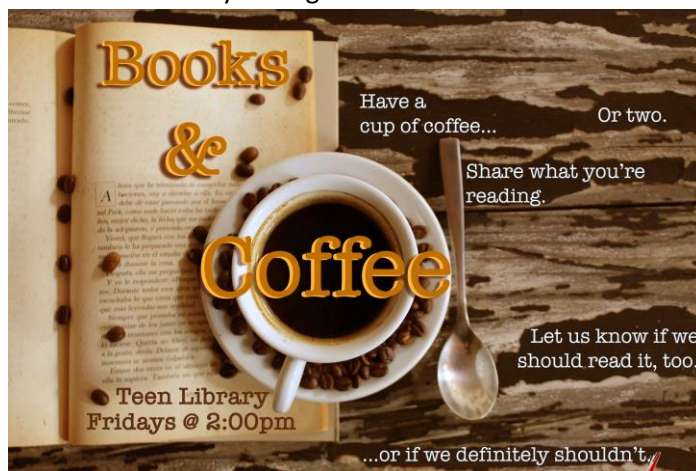


find their way here and we got to enjoy watching

some of the many birds that live in our state. A hummingbird water feeder was donated and placed outside the story time window area where the children are able to see hummingbirds up close. It has been a real treat for them to see! Finally, behind the scenes preparations for our annual Summer Reading Program occupied our time and we are ready for a big crowd!



Report from the Teen Library: GAME NITE HAS RETURNED! Pardon my enthusiasm, but after a year without, it is really great to have programs again, and teens attending them. It has been a slow start, but we expected that. Further, since relaunching, there hasn't been a GNR with zero attendance. It will be a slow burn, growing over time, just as it did when I first launched Game Night with Zack several years ago. In lieu of a traditional Summer Reading Program for teens, I'm trying something different this year, for a few reasons. First, traditional SRPs with minute logs or page tallies never worked well for me and the teens here. There was often lack of participation, and also the possibility of it becoming hyper-competitive, leading to discouragement. Second, the theme this year, Tails and Tales, skews toward younger kids. Great for the children's library, not as much for the teens. Third, we are just now getting back to in-person programing, so I want the events to be as welcoming and low stakes as possible. So, I'm starting Books & Coffee for teens. Inviting them to have a cup of coffee (or tea, or cocoa), and share what they're



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reading including an opinion about whether we should read it, too... or if we definitely shouldn't. It's a take on a book club or book circle, with the added hot beverages to elevate it and add ambience, and open-endedness where anything you're reading goes; novel, poetry, comics, manga, world history, instruction manual, etc. As long as they're reading something and participating in conversation, those are the only requirements.

Report from CVARP Adult Learning Center: We are happy to report that we are totally up and running. During the month of May we had four new GED students sign-up with us and two students earned their GED. We have had 5 GED graduates since July 2020. On Monday nights from 5:30 – 7:00pm we teach a beginning conversational English class. On Tuesday nights from 6:00pm – 7:30pm we teach advanced English – reading, writing and conversation. On Thursday nights from 5:30pm to 6:30pm we teach a Citizenship class.

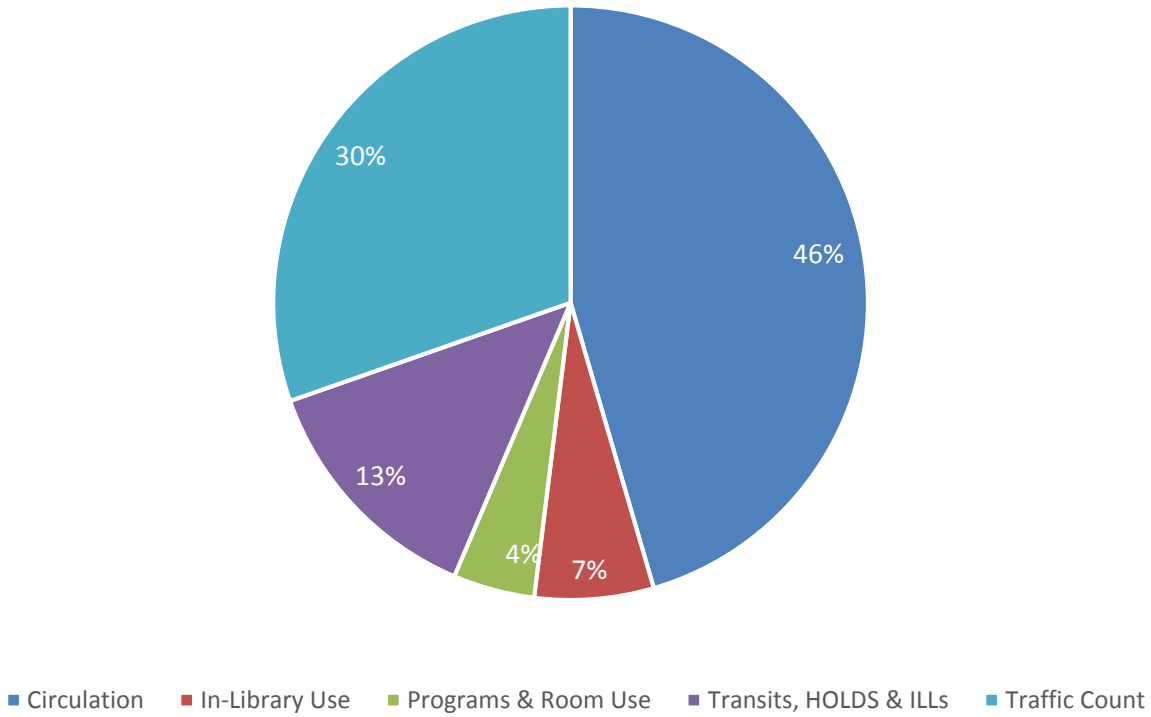
To really keep up with what is going on at the library, don't forget to follow us on Facebook at:
<https://www.facebook.com/campverdelibrary>

	May-21	May-20	% change	YTD-FY21	YTD-FY20	% change
In-Library Uses						
Traffic Count	5,529	1,380	300.7%	52,654	78,115	-32.6%
New Cards Issued	48	27	77.8%	541	624	-13.3%
Computer Use - All Ages	745	154	383.8%	7,868	10,544	-25.4%
PC Helpdesk Answered Calls	95	n/a		1,491	n/a	
PC Helpdesk Missed Calls	41	n/a		865	n/a	
Requests for Computer Help	38	4	850.0%	841	878	-4.2%
Reference Questions	6	25	-76.0%	786	756	4.0%
Study Room Uses	48	10	100.0%	567	742	-23.6%
Study Room Use - Hours	103	14	100.0%	1,221	874	39.7%
Study Room Use - People Served	55	8	100.0%	898	661	35.9%
Total In-Library Use	6,708	1,622	313.6%	67,732	93,194	-27.3%
Library Programs						
Community Room Uses	30	1	100.0%	144	346	-58.4%
Community Programs Attendance	194	60	100.0%	2,815	2,769	1.7%
Adult Programs	12	0	100.0%	78	181	-56.9%
Adult Program Attendance	195	0	100.0%	1,007	1,990	-49.4%
Children's Programs	30	8	275.0%	210	244	-13.9%
Children's Program Attendance	216	0	100.0%	1,990	1,546	28.7%
Teen Programs	6	13	-53.8%	70	136	-48.5%
Teen Program Attendance	22	55	-60.0%	399	1,540	-74.1%
Total Library Program Attendance	627	115	445.2%	6211	7845	-20.8%
Circulation						
Self-Checkout Use	2,397	544	100.0%	29,380	14,653	100.5%
Items Checked Out	3,370	1,986	69.7%	38,810	48,873	-20.6%
Items Checked In	3,458	2,130	62.3%	40,217	55,192	-27.1%
Renewed Items	1,455	82	1674.4%	15,191	7,567	100.8%
Total Circulation	8,283	4,198	97.3%	94,218	111,632	-15.6%
Circulation Areas of Interest						
Audio Books	208	105	98.1%	1,847	1,835	0.7%
DVDs & Movies	1,381	688	100.7%	16,273	20,549	-20.8%
eBooks	862	845	2.0%	9,152	7,844	16.7%
Laptops & iPads	28	7	100.0%	215	637	-66.2%
Spanish Material	16	31	-48.4%	96	487	-80.3%
VOX Media Books	21	6	100.0%	464	396	17.2%
Children's Material	1,383	281	392.2%	11,092	10,239	8.3%
Teen's Material	379	116	226.7%	3,841	4,574	-16.0%
Transits, HOLDS & InterLibrary Loans						
HOLDS Filled	927	899	3.1%	12,358	12,153	1.7%
Transit Items Sent & Received	1,475	1,718	-14.1%	19,482	19,294	1.0%
CVCL ILL Items Going Out	5	8	-37.5%	129	248	-48.0%
ILL Items for CVCL Patrons	4	0	100.0%	42	38	10.5%
Total Transit, HOLDS & ILL Activity	2,411	2,625	-8.2%	32,011	31,733	0.9%
Library Volunteers						
Number of Volunteers	20	2	900.0%	151	227	-33.5%
Number of Hours Given	348	65	435.4%	2,012	3,819	-47.3%
Average Hours/Volunteer	17.4	32.5	-46.5%	13.3	16.8	-20.8%
Collection & Development						
New Kids & Teen Material Added	42	16	162.5%	613	477	28.5%
New Books & Magazines Added	164	101	62.4%	1,666	2,117	-21.3%
New Audio-Visual Material Added	11	210	-94.8%	643	1,037	-38.0%
Total Items Added	175	311	-43.7%	2309	3154	-26.8%

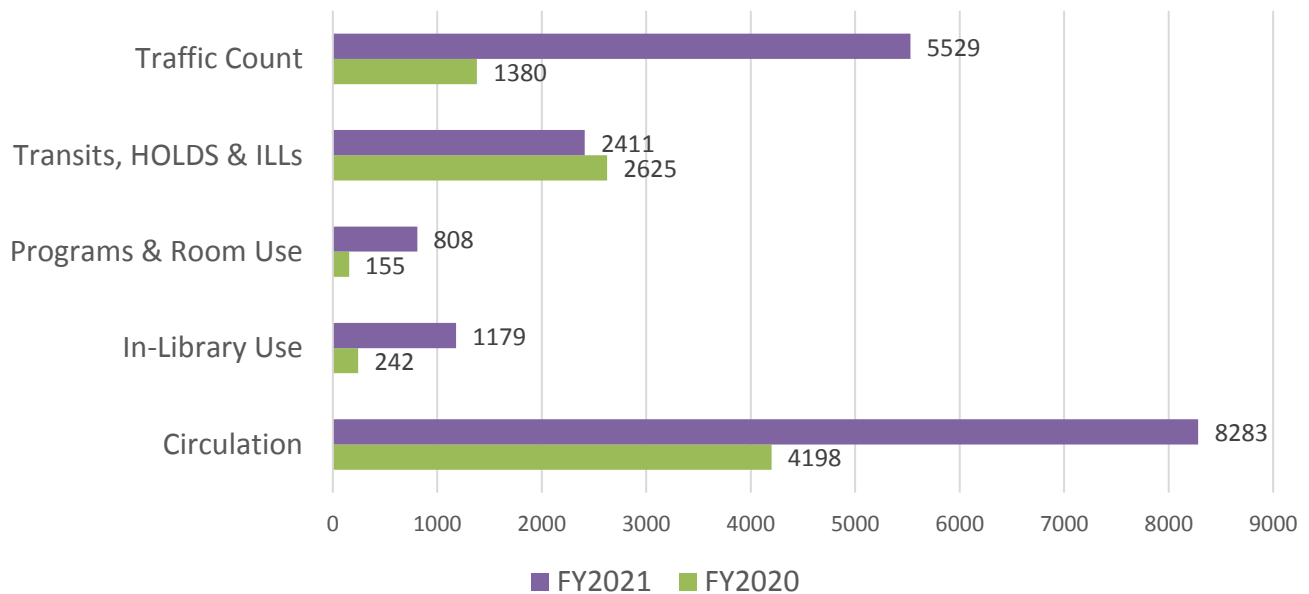
Mending & Donations

Items Mended or Repaired	89	0	100.0%	1,076	531	102.6%
Donations Processed	1,214	65	1767.7%	11,523	14,695	-21.6%
Donations Cataloged		73	-100.0%	266	936	-71.6%

Library Use: May 2021



Library Use: May 2020 vs. May 2021





This Week @CVCL 04/26/2021

New! Music in the Stacks Bring Open Mic to the Library

Starting Monday, May 3 at 5:00 pm, the community's popular Open Mic program will move to the library's Terracotta Room. The program will continue weekly, the first three Mondays of the month. Coffee is available at no charge, and attendees are encouraged to bring cookies or other small snacks for a finger-food potluck. Or, participants may choose to purchase drinks and/or snacks from the vending machine upstairs in the Teen Library to support the library's Youth Advisory Council.

Special precautions continue to be taken to ensure everyone's health and safety, including extensive cleaning and sanitizing, and arranging the seating to allow for social distancing. Face coverings are now optional in the library.

Catholic Charities Community Outreach

Join Catholic Charities Community Outreach in the Key Lime Room at the Library between **10:00 am and 11:30 am on Tuesday, May 4th** to learn about veteran's services, get help with housing issues, mental health services, and other community resources. ACCHS Applications (including SNAP/TANF) help will also be provided via phone/Zoom. Accommodations for social distancing and sanitization are being followed. This program continues the first Tuesday of every month at the same time and location.

Coming Next Week @CVCL

Music in the Stacks

Mark your calendar for this popular program **Thursday, May 13 at 5:30pm** in the library's 2nd-floor Fireside Room. Music in the Stacks is a showcase of local and national musicians who entertain regularly in Northern AZ. There are 4-6 different performers during the show with a rotating variety each month. Special precautions continue to be taken to ensure everyone's health and safety, including extensive cleaning and sanitizing, and arranging the seating to allow for social distancing. Face coverings are now optional in the library.

Ongoing @CVCL

Make & Take School Readiness Activities

Make & Take School Readiness Activities at the library on Tuesdays at 10:00 am! All supplies provided in partnership with Camp Verde Head Start. Teachers are available for assistance.

In-Person Storytime

Storytime with Dewey meets in Dewey's garden, every Wednesday, at 10:00a. Ms. Letty has some exciting new ideas, activities, crafts, and technology to share during Storytime. The Children's Library will follow the same cleaning and sanitizing protocols practiced throughout the library. Toys, games, tablets, laptops, etc. will be disinfected between each use. Masks are not required but we ask that you use one if you are coughing, sniffing, or sneezing for any reason.

Know a Veteran Who Needs an Advocate?

Lettie J. Irons Connell meets with veterans weekly by appointment on Wednesdays 9:00a-11:00a at the library. Lettie is a volunteer with 18 years of experience and charges NO FEE for her services as an Accredited Claims Agent Veterans Service Officer American Legion Post 93. Call 928-239-1777 to set your meeting.

AHCCCS Enrollment Assistance

Need help enrolling in Arizona Health Care Cost Containment System (AHCCCS), Arizona's Medicaid agency that offers health care programs to Arizona residents? A representative from the Family Involvement Center will be at the library on the **3rd Thursday of every month from 1:30-3:00 pm** to assist families with enrolling in the Arizona State AHCCCS health care coverage for free. Check at the PC Helpdesk for more information or call 928-554-8380.

Wednesdays w/Wendy

Are you having trouble figuring out how to use or update your mobile device? Do you need someone who is patient, knowledgeable, and has an affinity for solving tech issues to help you? Make an appointment or drop-in for one-to-one help from Wendy any Wednesday between 9:00a and noon. She can assist you with your tech issues and help you learn how to download and use library apps and resources. Give her a call at 928-554-8385.

Grief Support Group Returns to In-Person Meeting

Northern AZ Hospice sponsors a Grief Support Group that is open to everyone. Are you grieving the loss of a loved one? Are you looking for a safe place...

- to meet new people?
- to be with others who understand where you are?
- to talk to others who are experiencing similar thoughts and emotions?

We are here for you in the library's Key Lime Room on the **1st and 3rd Friday of each month from 9:00a-10:00a**. For more information call Northern AZ Hospice at 928-639-6676.

See what's happening on our social sites:





This Week @CVCL 05/24/2021

The Library will be closed Monday, May 31

Music in the Stacks - Special Concert Series

Thursday, May 27 from 5:30-7:00p in the Library's 2nd-floor Fireside Room for May's special concert featuring the popular local band, Hear & Now. Hear & Now's members include Michael Peters, Julie Trainor, and Mark Larson. Hear & Now does a mix of Classic Rock, Country, and Blues covers. All three members sing lead vocals along with three-part harmonies to soothe the soul!

Special health and safety precautions continue to be taken, including extensive cleaning and sanitizing, and arranging the seating to allow for social distancing. Face coverings are optional in the library.

Summer Reading 2021: Tails and Tales Starts June 3

The Children's Library is busy getting ready for the 2021 Summer Reading Program: Tails and Tales. This year's programs and events will be held in person at the library. Kids who participate in a summer reading program maintain and increase reading skills, learn critical thinking skills, and develop a habit of lifelong reading. The library's Summer Reading Program (SRP) encourages kids to read for pleasure over the summer months with special programs and activities to look forward to along the way. All programs are free.

2021 Summer Reading Program Events

Thursday, June 3 the 2021 Summer Reading Program kicks off at 10:00a with some rootin'-tootin' Western fun with Cowgirl Jan. This year's 6-week program includes weekly SRP-Themed storytime and activities with Dewey, the library's beloved bearded dragon, music and movement for toddlers, and Saturday movies for families. Special programs include

- Weekly on Thursdays at 1:30p Checkers TV Reading Road Trip adventure and activity can be viewed in the library or at home
- Friday, June 11 from 5:30p – 9:30p Star Party sponsored by Camp Verde Dark Sky Community with Science Vortex, Arizona Science Center, National Park Service, and Camp Verde Community Library
- Tuesday, June 29 at 10:00a Owl Encounter with Tori from The Runnin' W Wildlife Center
- Saturday, July 17 at 5:00p Celebrate our SRP success with a pool party at the Heritage Family Pool

Sign up in the Children's library or [online](#) and receive a take-home kit to get kids started tracking their reading or stop by Rezzonico Family Park on June 7 between 8:30a and 10:30a and register your child with Ms. Letty. Check the [library's website](#) for program and event details and last-minute additions. Visit the Children's Library or call Ms. Letty at 928-554-8397 for more information.

Coming this Summer

Ready Set Bank Digital Basics of Online Banking

Starting **Wednesday, June 9 from 3:00-4:00p** Lynn Sweitzer will present in-person or virtually a series of four classes on how to successfully and safely do online banking. Attendees will learn about encryption, multi-factor authentication, how to avoid scams, and ways to be safe online. The course will also cover an introduction to downloading and using apps, and common online banking functions, such as how to deposit a check with a smartphone, online bill pay, and setting account alerts.

Interested? Attend in-person at the library or via Zoom using the links below:

- June 9 @3:00p Getting Started with Online Banking - Meeting ID: 873 6831 7328 Passcode: 434209
- June 16 – Taking Security Seriously - Meeting ID: 879 1566 7514 Passcode: 406927
- June 23 – Creating Your Online Account - Meeting ID: 845 9497 5384 Passcode: 242130
- June 30 – How to Manage Your Account Online - Meeting ID: 874 6547 6626 Passcode: 338494

This Ready Set Bank series is part of the Community Connect: Digital Access at Home grant awarded to Camp Verde Community Library and made possible by Capital One and the American Library Association.

Verde Valley Dark-Sky Star Party in Camp Verde

The Library is collaborating with the Camp Verde Dark-Sky Community to host an in-person Star Party on **Friday, June 11 starting at 5:30p** at Rezzonico Family Park and inside the library. Participants are encouraged to bring their own chairs to the park, bring water to drink, and wear close-toed, sturdy shoes for walking on uneven ground after dark. The library has four birdwatching backpacks with binoculars that can also be used for stargazing. Check one out to use at the star party!

Register for the Star Party on Eventbrite: <https://www.eventbrite.com/e/145777750175/>

Verde Valley Dark-Sky Star Party Evening Schedule

Start the evening with a free picnic supper under the Ramada at Rezzonico Family Park. After supper, take a walk around the Park's Storywalk to find out how many facts you know about dark skies.

- 6:00p inside the library: Hands-on activities, demonstrations, and games for children provided by Science Vortex, National Park Service, and Arizona Science Center
- 7:30p under the Ramada at the park: storytelling to include Tales of Tails in the night sky
- 8:00p-9:30p Star-gazing at the telescope pads in the park

OLLI Class: Everybody has a Book Inside

Teacher, writer, publisher, small business owner, and entrepreneur, Sheri Hauser believes everybody has a book inside. Maybe it's a cookbook, a children's book, or a novel. Bring out the book in you through these interactive learning sessions. The class will be held during the Osher Lifelong Learning Institute (OLLI) June-July summer session 2021 in the Terracotta Room at the Library. Find more information and register at the [Yavapai College OLLI website](#). Questions? Contact Sheri Hauser at sherihauser@yahoo.com.

Writing Bootcamp for Teens: How to Write Pop Fiction

Game of Thrones, Harry Potter, Ender's Game — what do they have in common? They're hugely POPULAR! If you think you have it in you to create that kind of must-read book about adventure and intrigue, join us for a two-week trip into the imagination. Students will come away with a firm PLAN to get their novel idea completed: learn how to outline, how to schedule and prioritize writing, and even get your book in front of agents and publishers.

This class is offered for grades 6-9 through College for Kids, Yavapai College and hosted at the Library starting **Tuesday, July 6 from 2:00-4:00p**. The class continues at the same time and location on

- Thursday, July 8
- Tuesday, July 13
- Thursday, July 15

All supplies provided! The cost is \$50 through [YC College for Kids](#). Act Fast - SCHOLARSHIPS STILL AVAILABLE

About Your Instructor: Zachary (Zack) Jernigan is a science fiction and fantasy author from AZ. He has sold numerous short stories and three novels, the most recent of which will be available next February.

He teaches as a creative writing instructor at Yavapai College, where he also manages the Verde Community Education program. Contact him at 928-634-6537 or zachary.jernigan@yc.edu.

Ongoing @CVCL

Mondays 5:00p-7:30p Music in the Stacks - Open Mic Night
1st Monday 10:00a-11:30a Catholic Charities Community Outreach
3rd Tuesday 9:00a-1:00p Medicare Information and Insights
Tuesdays 10:00a-noon Wellbriety Warriors Group - Talking Circles
Wednesdays 9:00a-noon Wednesdays w/Wendy 1-to-1 Tech Assistance
Wednesdays 9:00a-11:00a Veteran's Advocacy with Lettie J. Irons Connell
Wednesdays 10:00a Children's Storytime w/Dewey
Thursdays 5:00p-7:45p Game Nite w/Zack
3rd Thursday 1:30p-3:00p AHCCCS Enrollment Assistance
1st and 3rd Fridays 9:00a-10:00a Grief Support Group
Saturdays 1:00p-4:00p Health Insurance Enrollment Assistance

For details about ongoing programs see the [Library Event Calendar](#) or call (928) 554-8380

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This Week @CVCL 05/11/2021

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Tonight! May 11 at 5:00 pm, the community's popular Open Mic program will be in the library's Terracotta Room. The program will continue weekly, the first three Mondays of the month. Coffee is available at no charge, and attendees are encouraged to bring cookies or other small snacks for a finger-food potluck. Or, participants may choose to purchase drinks and/or snacks from the vending machine upstairs in the Teen Library to support the library's Youth Advisory Council. Special precautions are being taken for the health and safety of participants, including extensive cleaning and sanitizing, and arranging the seating to allow for social distancing. Face coverings are optional in the library.

Verde Valley Welbriety Warriors Group - Talking Circles

Tuesday 10:00a -12:00p in the Founders Room get the support you need as you walk through life's difficulties. The Wellbriety Movement provides culturally based healing for the next seven generations of Indigenous people. The group stands on culturally-based principles, values, and teachings to support healthy community development and servant leadership, and to support healing from alcohol, substance abuse, co-occurring disorders, and intergenerational trauma. Questions? Call Glory (928) 274-2546.

Music in the Stacks is Back!

Music in the Stacks returns its normal monthly schedule on **Thursday, May 13 at 5:30 pm** in the Library's Fireside Room. Music in the Stacks is a showcase of local and national musicians who entertain regularly in Northern Arizona. There are 3-5 different performers during the show, with a rotating variety each month. May's concert features the following talented local musicians: Ed Cooper, Tim Young, and Mark Larson.

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Game Nite w/Zack Retruns!

The Teen Library will once again host Game Nite w/Zack on **Thursdays from 5:00 – 7:45 pm**. If you know a teen or have one in your life, bring them to the library. This is a great opportunity for game-lovers to sling spells in a game of Magic: The Gathering, take out the leader with a Blue Shell in Mario Kart, play a classic like chess, checkers, or Monopoly, or just hang out and make new friends. Snacks will be available for purchase in the vending machine, which benefits the Camp Verde Youth Advisory Council. Ages 12-17 (18 if still in school).

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